

DEVELON

Protection Plus Extended Warranty

We stand behind our
equipment to keep you
moving forward.



DEVELON Protection Plus Extended Warranty

The Protection Plus[®] extended warranty plan from DEVELON allows you to purchase additional protection on the full machine, powertrain or powertrain plus hydraulics. It goes well beyond the scope of the standard DEVELON warranty.

Up to 240 different plans are available to give you a total of up to 72 months or 10,000 hours of protection against deficiencies in materials and/or workmanship.

Work With Confidence

Peace of Mind

For a small investment, you can protect your DEVELON machine with additional warranty coverage that minimizes your repair costs. If machine issues do occur, you know in advance that you are covered, which allows you to avoid unplanned expenses. It not only gives you an extended sense of security and peace of mind; it makes good business sense.

Risk Management

By providing a comfortable shield of protection against repairs due to failures in materials or workmanship, an extended warranty greatly decreases your exposure to financial risk.

No Deductible

Your Protection Plus policy covers the costs of parts and labor, with no deductible required.

Higher Resale Value

If you sell the machine, any remaining Protection Plus coverage can be transferred to the new owner for a minimal fee. A machine with Protection Plus coverage — even if the policy is expired — will likely be perceived by a potential purchaser as having added value because of the superior care and maintenance provided by the original owner — you.

Backing From DEVELON

We have confidence in our products and stand behind them with the Protection Plus extended warranty, which is fully backed by DEVELON. With Protection Plus coverage on your equipment, you can be as confident in your machine as we are.



About Your Protection Plus Coverage

How does the Protection Plus extended warranty differ from the standard DEVELON warranty?

Your new DEVELON machine already includes a standard factory warranty of 36 months or 5,000 hours*, whichever comes first. It's included at no extra cost. It's an assurance from us that your DEVELON equipment will perform as promised, and it's backed by our decades of construction equipment manufacturing and leadership in the industry. The Protection Plus warranty goes a step further than the standard warranty, allowing you to purchase up to 72 total months, or up to 10,000 total hours, of warranty protection for the powertrain, the powertrain plus hydraulics or the full machine.

**12 months or 2,000 hours for articulated dump trucks with additional powertrain and hydraulic coverage for 36 months or 5,000 hours. 12 months or 1,500 hours for material handlers with additional powertrain and hydraulic coverage for 36 months or 5,000 hours.*

The DEVELON Protection Plus extended warranty provides an easy way to protect your cash flow from unplanned expenses and customize the coverage to fit your needs.

- Includes factory-backed parts and labor coverage as specified by DEVELON
- Coverage that is honored at any authorized DEVELON dealer
- \$0 deductible
- Transferable when you sell or trade your machine

You may purchase Protection Plus up to 12 months after taking delivery of your DEVELON machine.

When does the extended warranty expire compared to a standard warranty?

Time periods include the original standard warranty of 36 months. For example, a 60-month Protection Plus plan provides an additional 24 months of coverage beyond the standard warranty's 36-month time period for a total of 60 months.



About Your Protection Plus Coverage

Which DEVELON machines are covered by the Protection Plus extended warranty?

Protection Plus coverage is available for any new, never-before-sold DEVELON machines, or currently owned machines that were purchased new within the last 12 months.

What is a Protection Plus full machine warranty?

A full-machine warranty provides coverage for all covered components as specified by DEVELON, subject to the exceptions listed by DEVELON.

What isn't covered by the Protection Plus extended warranty?

The Protection Plus extended warranty does NOT cover the following items:

- Attachments
- Maintenance items, such as oil, filters and batteries
- Miscellaneous items, such as lamps and bulbs
- Rental and downtime expenses
- Wear items, such as tires and tracks
- Emissions control items after the emissions warranty has expired

How much does Protection Plus coverage cost?

The cost of your Protection Plus extended warranty varies both by machine type and length of coverage desired. Your DEVELON dealer can provide a quote and advise you on the cost of the Protection Plus plan you are interested in.

Who backs the Protection Plus program?

It's backed by DEVELON and administered by the entire network of DEVELON dealers. Service is provided only by qualified DEVELON technicians.

Who do I contact and where do I go to get extended warranty service?

Simply contact the DEVELON dealer nearest to you. A machine covered by the Protection Plus warranty can be serviced by any DEVELON dealer in the U.S., Canada or Oceania.



About Your Protection Plus Coverage

What will DEVELON do if the product fails?

DEVELON will repair or replace any part or component that fails because of deficiencies in materials or workmanship.

Which machine components are not covered by the Protection Plus warranty?

Depending on whether you purchase a full machine, powertrain or powertrain plus hydraulics plan, the component coverage varies. Your DEVELON dealer can review the differences in coverage with you at any time.

Are there any conditions or limitations on the extended warranty?

Protection Plus customers are required to perform maintenance on the covered machine at regular intervals. Also, DEVELON will not be liable for any damage to the machine caused by the use of non-DEVELON fluids or filters.

Coverage Options

The DEVELON **Protection Plus** extended warranty program offers you the following powertrain, powertrain plus hydraulics and full machine plans beyond the terms of the standard warranty:

Hours	36 Months	48 Months	60 Months	72 Months
5,000	—	✓	✓	✓
6,000	✓	✓	✓	✓
7,500	✓	✓	✓	✓
8,500	✓	✓	✓	✓
10,000	✓	✓	✓	✓

For more information on coverage plans, pricing and benefits, work with your local DEVELON dealer.



What's Covered?

Powertrain Coverage

- Engine**
 - Camshaft
 - Camshaft bearings
 - Camshaft drive gear
 - Charge air cooler
 - Connecting rods and bearings
 - Crankshaft bearing and gear
 - Crankshaft, including front and rear crankshaft seals
 - Cylinder head/head gasket
 - Cylinder liners
 - EGR system manifold
 - Electronic engine control module
 - Engine block
 - Front and rear engine seals
 - Front damper
 - Injection pump and gasket
 - Injection nozzles
 - Intake and exhaust manifolds and gaskets
 - Oil pan and gasket
 - Oil pump
 - Piston and rings
 - Pressure/temperature sensors and sending units
 - Ring gear and flywheel
 - Rocker arm cover and gasket
 - Thermostats
 - Timing gear cover
 - Turbocharger and gaskets
 - Valve cover and gasket
 - Water pump and gasket
- Transmission/Differential/Hydrostatic**
 - Axle housing
 - Axles and differentials
 - Clutch housing
 - Control valves for propel and swing functions only (not dig functions)
 - Differential housing
 - Differential pinion gear/ring gear
 - Drive axle hub
 - Driveshaft support bearing
 - Driveshaft with universal joints
 - Electronic control valves
 - Final drive and axles
 - Final drive pinion
 - Final drive planetary gears
 - Hydraulic drive/travel motor
 - Hydraulic drive pump
 - Hydraulic transmission control valves
 - Hydrostatic/hydraulic pump drives
 - Hydrostatic motor
 - Hydrostatic transmission charge pump
 - Hydrostatic transmission pump
 - Internal transmission control linkage
 - Planetary gear carrier
 - Propel motor, pump, brakes and control valves
 - Pump and valve controller
 - Reverser with control valve
 - Splitter drive
 - Swing motor and brake
 - Swing gearbox and bearings
 - Torque converter
- Torque converter pump
 - Transfer drive
 - Transmission case
 - Transmission gear, bearing and shaft
 - Transmission pump
 - Travel and swing sections only of main control valve
 - Travel control valve
 - Turntable bearing
 - Wet park brakes
 - Wet service brakes
 - Wet steering brakes
 - Wet steering clutches

Powertrain Plus Hydraulics Coverage

All components listed under powertrain, plus the following:

- Hydraulic Components**
 - Accumulator and related relief valve
 - Brake accumulator
 - Brake pressure sensor
 - Brake pump, brake valve
 - Control and load holding valves
 - Cylinder packing kits
 - Differential lock valve
 - Fan pumps and motors
 - Hydraulic cylinders
 - Hydraulic motors
 - Hydraulic oil cooler
 - Hydraulic pumps
 - Hydraulic reservoir
 - Hydraulic valves (hydraulic hoses and piping; excludes rubbed, ripped, torn, cut or pinched failures)
 - Locking pin cylinder
 - Pilot controls
 - Pressure reducing valves
 - Steering pump
 - Steering valves and cylinders
 - Unloading valve



What's Covered?

Full-Machine Coverage

All components listed under powertrain and powertrain plus hydraulics, plus the following:

Engine

- Air intake hose
- Engine mounts and supports
- Engine oil lines
- Engine speed controls and linkages
- Fan and fan drive
- Filter mount
- Fuel lines
- Fuel tank
- Fuel transfer pump and gasket
- Oil filler tubes
- Pressure/temperature sensors and sending units
- Pulleys
- Radiator
- Sensors, solenoids and wiring harnesses used in these systems
- Water piping
- Water pump

Brakes

- Brake accumulator
- Brake pump
- Brake valve
- Pressure reducing valve
- Unloading valve

Transmission/Differential/Hydrostatic

- Accumulator and related relief valves
- Control rods
- Differential lock valve and associated parts

- Disconnect levers and handles
- Filler tubes
- Filter screens
- Levers and pedals
- Oil cooler
- Pneumatic valves
- Sending units and sensors
- Shift control linkage
- Undercarriage roller and idler seals and bearings
- Undercarriage tensioner (excludes sprockets, tracks, pads, bolts and chains)

Electrical

- Alternator
- Electronic joystick (wiring harnesses; excludes rubbing, chafing, loose or corroded connections)
- Electronic motors
- Factory-installed electronic controllers
- Gauges
- Horn
- Indicators
- Instrument
- Sensors
- Solenoid valves
- Starter
- Starter solenoid
- Switches
- Voltage regulator

Steering

- Cross relief valve
- Priority valve
- Secondary steering system components

Factory Heat and Air Conditioning

- Accumulator
- Clutch and pulley
- Compressor
- Condenser
- Dryer
- Evaporator
- Expansion valve
- Heater core
- Hoses (excludes rubbed, ripped, torn, cut or pinched failures)
- Seals and gasket
- Temperature control programmer and valves

Other

- Bucket linkage
- Engine frame
- Excavator arm and linkage
- Excavator boom
- Loader boom
- Mainframe
- Track frames

Items Not Covered Under Protection Plus Coverage

Maintenance

The Protection Plus plan does not cover scheduled maintenance service items, such as lubricants, oil filters, fuel filters, air filters, batteries, tune-ups or coolants.

Rentals

Protection Plus warranties do not cover downtime expense during repairs or equipment rental charges.

Attachments

Protection Plus coverage does not cover any attachments that were purchased with the machine.

Damage

Protection Plus plans do not cover failures caused by carelessness, accidents, improper operation, transportation, storage, unapproved modification or use of unauthorized attachments.

Extra Expenses

Your Protection Plus extended warranty does not cover extra expenses, such as part freight, cleanup, shop supplies, tools, diagnostic or troubleshooting time, loss of pay or other consequential matters.

Wear Items

Protection Plus plans do not cover wear items, such as tires, tracks, batteries, pins, bushings, shims, sprockets, ground engagement tools, bucket teeth, cutting edges or any failure or breakage caused by wear.

Miscellaneous Items

Protection Plus plans do not cover such items as lamps, bulbs, wiper blades, radios, radio components, mirrors, brackets, clamps, fittings, mud flaps, door handles, hinges, seats or windows.



Terms and Conditions

During the applicable period of the "Protection Plus Plan," the authorized DEVELON dealer shall repair or replace, at the option of DEVELON, without charge for parts and labor, any component of the DEVELON machine which fails because of defects in material or workmanship except as otherwise provided below. The owner of the protected machine agrees to provide the dealer from which the DEVELON machine was purchased with prompt written notice of any defects covered by the "Protection Plus Plan" and to allow a reasonable time for replacement or repair. DEVELON may, at its option, request the return of failed parts to its factory.

Protection Plus does not cover extra expenses such as parts freight, cleanup, shop supplies, tools, diagnostic or troubleshooting time, loss of pay, or other consequential matters. The owner also agrees that travel time of mechanics or transportation of the DEVELON machine to the servicing dealer is not covered. The owner is responsible for the travel cost. The "Protection Plus Plan" does not cover tires, belts or other trade accessories or attachments not manufactured by DEVELON. The owner shall rely solely on the warranty, if any, of the respective manufacturers thereof. It does not cover the replacement of scheduled service items such as oil filters, gaskets and other high wear or normal replacement items, nor does it cover damages resulting from abuse, neglect, accidents, alterations, use of the DEVELON machine with any accessory or attachment not approved by DEVELON, air flow obstructions, or failure to maintain or use the DEVELON machine according to the instructions applicable to it. In order to ensure coverage under the "Protection Plus Plan," the owner must submit proof that maintenance intervals have been followed. It is the obligation of the owner to provide such verification when submitting warranty claims. In addition, DEVELON will not be liable under the "Protection Plus Plan" for any defect or damage which is caused by the use of non-DEVELON fluids or filters. Refer to the Operation & Maintenance manual and Parts manual for the correct DEVELON fluids and filters.

The "Protection Plus Plan" is in lieu of all other warranties. DEVELON disclaims all other warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose. The remedies provided under the plan are exclusive. In no event shall DEVELON or the authorized DEVELON dealer be liable for any special, incidental, indirect or consequential damages whatsoever, including, but not limited to, loss or interruption of business, lost profits, or loss of machine use, whether based on contract, warranty, tort, negligence, strict liability, statute or otherwise, even if DEVELON or the authorized DEVELON dealer has been advised of the possibility of such damages. DEVELON reserves the right to deny the sale of coverage on any machine at any time.

Plan for Long-Term Success With DEVELON Equipment

Ask your dealer for Protection Plus extended warranty.



Certain specification(s) are based on engineering calculations and are not actual measurements. Specification(s) are provided for comparison purposes only and are subject to change without notice. Specification(s) for your individual DEVELON equipment will vary based on normal variations in design, manufacturing, operating conditions, and other factors. Pictures of DEVELON units may show other than standard equipment.

Powered by Innovation

DEVELON

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na.develon-ce.com/extendedwarranty

Protection Plus® Extended Warranty Brochure
Printed in the U.S.A.
23931_003_D111424

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